

Residex™ Unveils Modern Brand and Enhanced Intelligent Care Platform Built on 25 Years of Proven Performance

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Residex™, the trusted name behind RTasks and a proven leader in senior care software, today announced the next chapter in its evolution with the launch of a revitalized brand and intelligent care platform. While the name and look may be new, Residex builds on a foundation of 25 years serving assisted living, memory care, group homes, and residential communities—continuing to deliver what care teams rely on most: intuitive, reliable tools that support real-world caregiving.

Now operating as **Residex**, the platform represents a reimagined, modern experience powered by deep industry knowledge and the introduction of Agentic AI, an innovative advancement that actively supports decision-making and automates next steps for care teams. With 14 seamlessly integrated modules including EHR, eMAR, compliance tracking, billing, and incident reporting, Residex empowers clinical and administrative teams to work smarter and more efficiently every day.

“Residex is the result of decades of refinement and collaboration with care teams who rely on us every day,” said Chris Poelma, CEO of Residex. “This rebrand reflects our commitment to continuous improvement and innovation, without losing sight of what’s always set us apart: software that’s intuitive, reliable, and built to support the real-world challenges of senior care.”

Innovation Grounded in Real-World Needs

Residex’s platform reflects both customer feedback and forward-thinking design to support today’s care environments:

- **Survey Readiness & Documentation Accuracy:** Real-time alerts, auto-tracking, and compliance tools reduce risks and ensure accurate records.
- **Frontline-Friendly Workflows:** Clean interfaces simplify tasks and boost adoption for new and seasoned staff alike.
- **Clear, Confident Data:** Customizable dashboards and reporting features make it easier to lead with insight and stay audit-ready.
- **Cloud-Native Security & Scalability:** Residex is HIPAA-compliant, fully cloud-based, and built to grow with multi-site operations.

Providers across the country—from small facilities to multi-location operators—are using Residex to improve efficiency, reduce survey citations, and increase staff satisfaction. The rebrand reflects a continued focus on innovation, but the mission remains unchanged: help care teams deliver outstanding care while reducing complexity and administrative burden.

About Residex

Residex™ is an intelligent care management platform built specifically for assisted living, memory care, group homes, and other residential care settings. Formerly known as RTasks, the software has supported providers for over 25 years with user-friendly, intuitive tools for clinical, operational, and administrative

success. Now reimagined under the name Residex, the platform continues to lead the way in simplifying care delivery. Learn more at www.residex.ai.



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